

IMPORTANT ANNOUNCEMENT
UPDATED PAYMENT MAILING ADDRESS

We are excited to announce that Sun City Shadow Hills payments will now be processed through the Desert Resort Management lockbox processing center. This transition will include a new mailing address for your assessment payments, and a new homeowner account number. This number will be mailed out next week in a separate mailing.

IF PAYING BY CHECK: Effective with the January 1, 2019 assessment payment, please include your coupon or account number with all assessment payments, and mail your assessment payments to:

Sun City Shadow Hills
c/o Desert Resort Management
P.O. Box 601205
Los Angeles, CA. 90060-1205

IF YOU ARE USING ONLINE BILL PAY THROUGH YOUR BANK: please log-in to the service, delete the existing profile, and create a new one to insure your payment details are properly changed. Your bank will not change your remit address or account number for you. *Failure to change your online bill pay system may result in delayed and/or returned payments.*

If you are registered for *TownSquare*, you need not re-register, you need only log in and add your new account number to your profile.

Association Direct Debit/ACH Program Participants

Those using the associations auto debit program will also be assigned a new homeowner account number, but no further action is required for those owners. The bank account data will be copied over to your new account, and payments will be automatically drawn as normal on or the 5th of January.

In the coming weeks you will receive further correspondence from Associa – Desert Resort Management and a coupon book (*homeowners who pay via direct deposit/ACH will NOT receive a coupon book*) both detailing your new association account number. Please be certain to watch out for these notifications.

Please feel free to contact our onsite staff directly at 760-345-4349, so they can assist with any questions you may have. Thank you in advance for your patience as we work through this transition.

Sincerely,



Mark Dodge
President and CEO
Associa – Desert Resort Management