

# Transcription of Episode 344:

## John MacDonnell

Thursday, October 13, 2022

### SPEAKERS

John MacDonnell

**Note:** This transcription was computer-generated and may contain typographical errors.

#### John MacDonnell 00:09

Hello Sun City Shadow Hills. Hey, John here. I know it's been a while since I've done a podcast. But really, the purpose of a podcast for me is to try and get as much information out to you in a short amount of time without taking all of your day up. So today, I want to talk to you about a few things.

#### John MacDonnell 00:31

First thing I'd like to talk to you about is courtesy, courtesy towards people in general, courtesy towards the staff members that work for Sun City Shadow Hills, through DRM, through Vintage, through our security services. It is very important that we understand in Sun City Shadow Hills, that these people come to work every day. And their goal is to do their job, perform their duties, and put a smile on everybody's face as much as possible. The last thing in the world that any of these employees that come to work for us want to do is ruin our day. So, they're going to do their job as they're supposed to. And they're going to carry on with pride. And they're going to go home at night knowing that they did a good job. And they're gonna go back to work the next day, and hopefully have as good a day as they had that day or a better day. So, when we as residents, and I say we because it's important to know that when one of us says something, or does something that reflects on all of us. And when somebody says to an employee that "I pay your salary, so you need to do what I tell you," or to get upset because something's not working fast enough. There's just many different things you could go on and say, but the point is, is that we need to do our best to be as polite as we can, and move on. Because life is short. And we don't need we don't need this, the employees don't need this. So please, whatever you do, when you're out there, and you're frustrated, and you just can't see the end of what's going on and you're mad, and please take a breath, count to 10. Do something instead of lashing out at one of the employees or one of the service members that we have here. Because again, it's not fair to them, they just want to do everything they can to please us and make our day better. Okay.

#### John MacDonnell 02:59

Now, the next thing I'll tell you about, and it includes me, it includes Jerry Conrad, it includes Kathy Lindstrom, Moira McLeod-Foster, and Scott Pessin. Myself, John MacDonnell, we are five board members, who you folks are folks who used to live here, elected to do a job to financially protect this community to run this community in a professional manner. When issues come up, we're asked to deal with those issues. And when we solve those issues, we look for praise in what we've accomplished. We are elected members of this community who live here We are your neighbors. We are homeowners, we pay our same taxes in this community as everybody else pays. And yet when we get to a point where

we have a decision that has to be made, and it's a hard decision, this community chooses to take the road of condemning the board for doing something. Well, we haven't even gotten a chance to complete some of the missions, some of the tasks that you have given us in this community tasks that have been put forward towards us. And this board is spending hours and hours of time, their time away from their families away from their pets, away from their fun and games that they like to play. To make sure that we accomplish the mission accomplished the goal of making sure that this community is running effectively.

**John MacDonnell 05:02**

There has been a lot of talk about what's going on at Shadows. We have a new chef, we have a new general manager for Troon and food and beverage, they are doing everything they possibly can to make a successful restaurant, out of the shadows, out of the bistro, out of the snack bar, and in the future out of the Montecito cafe. They are doing everything they possibly can to create new menus, to create a new atmosphere, to have better attitudes to be more visible, and spend their time while they're working and creating dishes and different things for us, as residents and homeowners around us who visit our facilities, the Shadows in the golf course. They're trying to make it better. And we need to give them a chance to be able to do that. You need to give your board of directors a chance to fix the issues that are happening at that restaurant. We barely got our feet moving. And we're being condemned as the board has done this, the board has done that the board hasn't done anything yet. And we are going to do it so that it is fair for everybody in this community. And that's what you elected us to do.

**John MacDonnell 06:40**

Now, another issue that we have here at Sun City Shadow Hills is many years ago, five years ago, six years ago, I don't know exactly. A blind eye was taken where the alcohol that was brought into the community clubhouses where we actually have a license to have alcohol. There were there were opportunities where people were bringing their own alcohol into these parties and these functions. And that is wrong. That is absolutely wrong. We cannot have a alcohol license and have people bringing their own alcohol in to pour their own. It doesn't work that way. We have been put on notice by the ABC, that we are in violation of what we are doing. We have not gotten to a point where we got into trouble we've just been put on notice that we have done something incorrectly. The board as a whole has elected to explore the attorney who experienced who is experienced in alcohol licensing, to advise us to give us a professional written opinion on how we are supposed to conduct ourselves when it comes to alcohol on the premises of Sun City Shadow Hills. We the board are taking the time to do this the right way so that we do not put our license at jeopardy. I can only tell you now, that if we did something wrong, and this board was responsible for that, and the alcohol license was revoked or suspended. We would have every single homeowner who enjoys their time on the community areas with wine or beer extremely upset with this board. So, I for one who does not drink. For the most part I once in a while I'll have a social drink with somebody but for the most part I do not drink. But I will promise you that this board will do the right thing and make sure that we are complying with ABC and what we're supposed to be doing as far as alcohol consumption on Sun City Shadow Hills property. That is the best I can tell you that we're going to do and once we find out you the community will be alerted and told exactly how we have to conduct ourselves from here on out. So please take the time to let us figure this out. Let us get an answer back to you. Without all the speculation of what the board is

doing or not doing because the board is working extremely hard. To make sure that we do the right thing.

**John MacDonnell** 10:04

Now, on a positive note, the board elected to have some tables and chairs and umbrellas, placed at the golf course, snack bar, outside the golf course snack bar. And those will be for your enjoyment for you to sit there to relax, to have a beer, have some wine, have a sandwich, whichever you choose to do. But this is another enhancement of what we're trying to do here on the property at Sun City Shadow Hills.

**John MacDonnell** 10:44

Now, don't forget, on the 30th of this month, we encourage you to dress up with your Halloween costumes come out for the doors tribute band. They are called "Strange Days" and enjoy yourself. These are what I see a lot of our community out at and enjoying themselves and listening to some really really good music. We have the parking lot sale coming up pretty soon. And many other events make sure you check your lifestyles calendar, and I would say enjoy yourselves. And please be kind be courteous. Take a breath and be nice to one another. That's what I asked you in this community to do for me.

**John MacDonnell** 11:39

Thank you very much sun city Shadow Hills. I appreciate you. I appreciate my time with you. And I will see you in the community. Thank you very much.