

Transcription of Podcast Episode 375: Jerry Conrad & Scott Pessin

SPEAKERS

Jerry Conrad, Scott Pessin

Note: This transcription was computer-generated and may contain typographical errors.

Jerry Conrad 00:00

Hello, this is Jerry Conrad, your President of the Board of Directors.

Scott Pessin 00:04

And Scott Pessin, your Vice President. And Jerry and I just wanted to take a minute to give, actually some sincere thanks to the amazing team that we have here Sun City Shadow Hills. We're truly blown away, just in the way the whole team worked together to preemptively take action to protect the community, the golf course, and our homeowners. Everyone from our management team, Troon, Allied, Vintage Landscaping, everyone, EPC. They were all proactive in providing updates and making sure that the property and the homeowners were ready to take on this storm. This was a very daunting task with the amount of expected water and severe winds over a very short period of time. And then yesterday, just the speed at which everybody came to action to take care of everything that was down, damaged, or just needed a good looking at. So, you know, our hats off again to all of these people.

Jerry Conrad 01:01

Hello, Sun City. This is Jerry again. I want to speak today about the great job our staff and residents did on Sunday with both the preparation and cleanup of our community. Jessie Barragan, who is DRM's head of maintenance not only made sure to stay up late checking on the various common areas to be sure they were safe, he mobilized equipment to be able to react to whatever came up. Jeff Kirkpatrick, who is the chair of the Emergency Preparation Committee, organized his committee for any potential local emergency, and was in communication with staff to be sure issues could be anticipated and dealt with. I also want to thank Vanessa Ayon, who is our Assistant GM and Cari Burleigh our GM, for sending out e-blasts giving homeowners a heads up on the preparing of their homes for the difficult weather we had. Just another reason to sign up for the e-blast from the HOA. I can't forget Phil Vigil and Tom Johnson of Troon, for being on top of the problems that the golf course was going to have with all the anticipated water and wind. They lowered the water level of the various ponds to allow for the excess water to have a place to go, as well as cleaning out the drains so that the system could work properly. A very big shout out to Vintage Landscape for getting the many downed trees cut and removed. Madison Avenue had several large trees fall blocking both the sidewalk and the street. They were on it until late during the height of the weather. Scott Bewley of Allied Security did a fantastic job of maintaining our security during the storm for which we can all give thanks. I'm sure there are other staff members I haven't mentioned that did the hard work we all expect from our first-class vendors. Thank you.



Scott Pessin 02:40

So, thank you very much again to all those who kept us safe, prepared and protected this beautiful, beautiful community that we all call home. As always have a wonderful day you've earned it and you deserve it.